VA HEALTHCARE ELIGIBILITY

To make the transition back home as smooth as possible for Post-9/11 and OEF/OIF/OND Veterans, the Department of Veterans Affairs has made it easier to access VA healthcare services.

Who is eligible?
Veterans who served on active duty in a theater of combat operations during a period of war after the Gulf War, or in combat against a hostile force during a period of hostilities after November 11, 1998, and who have been discharged under other than dishonorable conditions.

What is provided?
For OEF/OIF/OND Combat Veterans, free medical or mental health treatment for any condition related to your time in service, for a period of five years after your separation from active duty military service.

What has changed?
You will not have to go through a lengthy process to prove your condition is related to your military service before receiving care during the five-year period.
WELCOME HOME

THANK YOU FOR YOUR SERVICE TO OUR NATION!

VA Ann Arbor Healthcare System’s Transition and Care Management Team is committed to helping Post-9/11, Operation Enduring Freedom (OEF), Operation Iraqi Freedom (OIF), and Operation New Dawn (OND) Veterans transition to civilian life.

Our goal is to ensure that these service members receive the highest quality of care in a timely manner. The team can assist Post-9/11 and OEF/OIF/OND Veterans with accessing VA healthcare services and benefits and/or community resources.

To learn more about the Transition and Care Management program or to request assistance, please contact any member of the team on site at VA Ann Arbor or VA Toledo Community Based Outpatient Clinic, or by telephone.

SeRV-MH MENTAL HEALTH TEAM

SeRV-MH SUPERVISOR/VITAL SUPERVISOR
MaryGrace Lauver, LMSW
(734) 845-5793

ANN ARBOR SeRV-MH CASE MANAGER
Sarah K. Richards, LMSW
(734) 222-7477

TOLEDO OUTPATIENT CLINIC
SeRV-MH CASE MANAGER
Beth Hannon, LISW-S, BCD
(419) 213-7578

COLLEGE & UNIVERSITY OUTREACH PROGRAM CASE MANAGER/VITAL INITIATIVE
Brittany Tyrrell, LMSW
(734) 548-3452

For information on mental health services, please contact a Serving Returning Veteran Mental Health (SeRV-MH) Case Manager.

ESTABLISHING CARE

Post-9/11 and OEF/OIF/OND Veterans are encouraged to register with the VA Ann Arbor Healthcare System, even if they have no current need for medical care or services. Pre-registration will make it easier to access care if and when it is needed in the future. Please provide your DD-214 to complete your registration.

TO REQUEST AN APPLICATION, CALL:
Health Benefits Unit
(734) 845-5275

Download an application
www.1010ez.med.va.gov/

VAANNARBOR HEALTHCARESYSTEM
2215 Fuller Road Ann Arbor, MI 48105
(734) 769-7100/(800) 361-8387
www.annarbor.va.gov

REGISTER IN PERSON
Eligibility Office, 1st Floor
8:00 a.m. - 4:00 p.m Monday-Friday

VA TOLEDO COMMUNITY BASED OUTPATIENT CLINIC
1200 S. Detroit Street Toledo, OH 43614
(419)259-2000

REGISTER IN PERSON
INFORMATION DESK, 1ST FLOOR
8:00 a.m. - 4:00 p.m. Monday - Friday

IF YOU HAVE ADDITIONAL QUESTIONS,
PLEASE ASK YOUR HEALTHCARE PROVIDER OR NURSE.

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