

# VA HEALTHCARE ELIGIBILITY

To make the transition back home as smooth as possible for Post-9/11 and OEF/OIF/OND Veterans, the Department of Veterans Affairs has made it easier to access VA healthcare services.

## *Who is eligible?*

Veterans who served on active duty in a theater of combat operations during a period of war after the Gulf War, or in combat against a hostile force during a period of hostilities after November 11, 1998, and who have been discharged under other than dishonorable conditions.

## *What is provided?*

For OEF/OIF/OND Combat Veterans, free medical or mental health treatment for any condition related to your time in service, for a period of five years after your separation from active duty military service.

## *What has changed?*

You **will not** have to go through a lengthy process to prove your condition is related to your military service before receiving care during the five-year period.

# ESTABLISHING CARE

Post-9/11 and OEF/OIF/OND Veterans are encouraged to register with the VA Ann Arbor Healthcare System, even if they have no current need for medical care or services. Pre-registration will make it easier to access care if and when it is needed in the future. **Please provide your DD-214 to complete your registration.**

*To request an application to be mailed to you, call:*  
*Health Benefits Unit*  
(734) 845-5275

*Download an application*  
[www.1010ez.med.va.gov/](http://www.1010ez.med.va.gov/)

**VA Ann Arbor Healthcare System**  
2215 Fuller Road  
Ann Arbor, MI 48105  
(734) 769-7100 / (800) 361-8387  
[www.annarbor.va.gov](http://www.annarbor.va.gov)

**Register in person**  
Eligibility Office, 1st Floor  
8:00 a.m. - 4:00 p.m. Monday-Friday

**VA Toledo Community Based  
Outpatient Clinic**  
1200 S. Detroit Street  
Toledo, OH 43614  
(419) 259-2000

**Register in person**  
Information Desk, 1st Floor  
8:00 a.m. - 4:00 p.m. Monday - Friday

PAO Approved: 6/16

# TRANSITION AND CARE MANAGEMENT PROGRAM

**Proudly Serving**  
**Post-9/11**  
**Operation Enduring Freedom**  
**Operation Iraqi Freedom**  
**Operation New Dawn**  
**Veterans**



**VA** | **VA Ann Arbor**  
**HEALTH CARE** | **Healthcare System**

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ANN ARBOR • FLINT • JACKSON • TOLEDO  
1-800-361-8387 • [www.annarbor.va.gov](http://www.annarbor.va.gov)

# WELCOME HOME

*Thank you for your service  
to our Nation!*

VA Ann Arbor Healthcare System's Transition and Care Management Team is committed to helping Post-9/11, Operation Enduring Freedom (OEF), Operation Iraqi Freedom (OIF), and Operation New Dawn (OND) Veterans transition to civilian life.



Our goal is to ensure that these service members receive the highest quality of care in a timely manner. The team can assist Post-9/11 and OEF/OIF/OND Veterans with accessing VA healthcare services and benefits and/or community resources.

To learn more about the Transition and Care Management program or to request assistance, please contact any member of the team on site at VA Ann Arbor or VA Toledo Community Based Outpatient Clinic, or by telephone.

# TRANSITION AND CARE MANAGEMENT TEAM

## VA Ann Arbor Healthcare System



**Program Manager**  
Deborah Hinson, LMSW,  
ACSW, CCM  
(734) 845-3787



**Polytrauma/TBI Coordinator**  
Sara Rempinski, LMSW  
(734) 845-5485



**Transition Patient Advocate**  
Mike Julvezan  
(734) 222-7135



**Program Support Assistant**  
Mignon Sizemore  
(734) 845-3429

# SeRV MENTAL HEALTH TEAM

For information on mental health services, please contact a Serving Returning Veteran Mental Health (SeRV-MH) Case Manager:



**SeRV-MH Supervisor  
VITAL Supervisor**  
MaryGrace Lauver, LMSW  
(734) 845-5793



**Ann Arbor SeRV-MH  
Case Manager**  
Sarah K. Richards, LMSW  
(734) 222-7477



**Toledo Outpatient Clinic  
SeRV-MH Case Manager**  
Beth Hannon, LISW-S,  
BCD  
(419) 213-7578



**College & University  
Outreach Program  
Case Manager  
VITAL Initiative**  
Brittany Powers, LMSW  
(734) 548-3452